



Right Information, Right People, Right Time

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## End of Sale Notice

Official EOL Notice: 1 September, 2013

End of Sale Date: 31 October, 2013

Product: SMARTBill Version 3

Region: Global

### Summary

NexLabs is announcing the end of sale for NexLabs SMARTBill Version 3. NexLabs understands that end of sale can create inconveniences within customer's operation but the SMARTBill Version 4 will continue to support our customers with much more enriched features and customers are encouraged to upgrade their system to access to these latest features.

Effective from 31 October, 2013, NexLabs will no longer sell SMARTBill Version 3 and the SMARTBill Version 4 will be the alternative solution.

### Affected Product Part Numbers

Part Number	Description
SMBILL-BLIC	SMARTBill Base License (1 CallManager Cluster, 50 Users)
SMBILL+50U	SMARTBill Additional 50 User Licenses
SMBILL+500U	SMARTBill Additional 500 User Licenses



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SMBILL-BLIC-ASM	SMARTBill Base Annual Software Maintenance (ASM)
SMBILL+50U-ASM	SMARTBill Additional 50 User Licenses ASM
SMBILL+500U-ASM	SMARTBill Additional 500 User Licenses ASM

## Schedule

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product. The product is no longer available for sale after this date.	31 October, 2013
End of Software Maintenance Releases Date	The last date that NexLabs may release any bug fixes, maintenance releases, patches. After this date, NexLabs will no longer provide such releases.	31 October, 2014
End of ASM Contract Renewal Date	The last date to renew the ASM contract for the product.	31 October, 2015
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	31 October, 2016



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## **Service and Support**

NexLabs understands that the product life does not end at the time we announce the end of sale, we are committed to provide ongoing technical support as per above milestones.

NexLabs will also continue to honor previously executed support contracts in accordance with the terms of those agreements.

Renewal of existing NexLabs support contracts for this product will be available till the last year of support and extension beyond the last day of support is subjected to NexLabs discretion.